



# Ultra-Block™

## Specialty Pre-Sealer & Six Sided Sealer



**How it works:** The Aqua Seal STS™ Product Trouble Shooting Guide covers the most common application issues and problems associated with each Aqua Seal STS™ product.

**Problem:** If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Note:** Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Visible residue on surface / streak marks show on surface.	<ul style="list-style-type: none"> <li>• Too much sealer applied.</li> <li>• Surface not wiped completely dry after 5-10 minutes of applying sealer.</li> <li>• Excess sealer / residue not completely wiped dry or removed.</li> <li>• <b>Ultra-Block™</b> has been applied over another sealer.</li> </ul>	<ul style="list-style-type: none"> <li>• Use cold water with <b>MicroScrub™</b> and white pad.</li> <li>• If another sealer has been previously applied, it will need to be stripped with <b>Strip-It™</b> before re-applying <b>Ultra-Block™</b>.</li> </ul>
Sealer / surface turns white or patchy.	<ul style="list-style-type: none"> <li>• Surface was wet/damp before sealing.</li> <li>• <b>Ultra-Block™</b> exposed to water or moisture before full cure.</li> <li>• Excess sealer / sealer residue not completely wiped dry or removed.</li> <li>• <b>Ultra-Block™</b> has been applied over another sealer.</li> <li>• <b>Ultra-Block™</b> has been applied over surface when surface too hot or too cold.</li> </ul>	<ul style="list-style-type: none"> <li>• Use hot water with <b>MicroScrub™</b> and white pad. Allow to dry completely and re-apply sealer.</li> <li>• If another sealer has been previously applied, it will need to be stripped with <b>Strip-It™</b> before re-applying <b>Ultra-Block™</b>.</li> <li>• Patchy effect might not be reversible. Mechanical removal may be required.</li> </ul>
Stone/Tile surface shows dark blotches	<ul style="list-style-type: none"> <li>• Surface was wet/damp before sealing.</li> <li>• <b>Ultra-Block™</b> not allowed to fully cure before installation of stone or tile.</li> <li>• Sealed Stone/Tile stacked in a way that did not allow ventilation to all surfaces.</li> <li>• <b>Ultra-Block™</b> has been applied over another sealer.</li> <li>• <b>Ultra-Block™</b> has been applied over surface when surface too hot or too cold.</li> </ul>	<ul style="list-style-type: none"> <li>• Allow to dry completely. Most times blotch effect will dry out.</li> <li>• If another sealer has been previously applied, it will need to be stripped with <b>Strip-It™</b> before re-applying <b>Ultra-Block™</b>.</li> <li>• Blotch effect might not be reversible. Mechanical removal may be required.</li> </ul>

