



5X Pro™

Stone Polishing Powder



How it works: The Aqua Seal STS™ Product Trouble Shooting Guide covers the most common application issues and problems associated with each Aqua Seal STS™ product.

Problem: If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

Note: Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Does not polish.	<ul style="list-style-type: none"> Stone is not a calcium-based stone eg marble, limestone, travertine. Not enough 5X Pro™ applied. Too much water used. Incorrect pad or machine used. Machine not heavy enough. 	<ul style="list-style-type: none"> Use synthetic tan or hogs hair or natural hair floor pads Apply more 5X Pro™ Use less water. Use a low speed machine approx 175-300rpm and synthetic tan or hogs hair or natural hair floor pads.
Visible residue left on surface or yellow stain left in stone	<ul style="list-style-type: none"> Chemical residue not completely removed from surface. 5X Pro™ allowed to dry on the surface. 	<ul style="list-style-type: none"> After the degree of polish has been reached, remove all residue by rinsing thoroughly, and polish dry with soft clean cotton cloth. Repeat polishing process.
Etch mark still visible after polishing.	<ul style="list-style-type: none"> The original etch mark is deep. 	<ul style="list-style-type: none"> For deep marks the surface will need to be re-ground to restore the surface
Polishing not even.	<ul style="list-style-type: none"> Pads are worn. Not enough water on surface. Not enough product. Surface uneven. 	<ul style="list-style-type: none"> Change pads regularly If surface is too uneven chemical polishing will not work. Surface will have to be ground smooth before polishing.
Does not polish close to edges or at the corners between stone.	<ul style="list-style-type: none"> Stone surface out of level. Surface has been chemically polished too many times creating a convex or concave surface. 	<ul style="list-style-type: none"> Use two pads under machine to compensate for uneven pieces. Once surface is too uneven, it needs to be re-ground.
Dulls surface rather than polishes.	<ul style="list-style-type: none"> Pad too abrasive. Polishing action is too aggressive. Too much 5X Pro™ applied. Not enough water used. Residue not completely removed. 	<ul style="list-style-type: none"> Use synthetic tan or hogs hair or natural hair floor pads Apply less 5X Pro™ Use more water. Rinse thoroughly. Do not allow product to dry on surface
Orange Peel Effect.	<ul style="list-style-type: none"> Pad too abrasive Surface has been polished or honed too many times before. 	<ul style="list-style-type: none"> Use synthetic tan or hogs hair or natural hair floor pad If surface has been treated a number of times it needs to be re-ground to restore the surface.
Does not clean or remove deep set stains	<ul style="list-style-type: none"> Not a cleaner or a stain remover. 	<ul style="list-style-type: none"> Look at Aqua-Seal STS™ product literature to research correct cleaner or stain remover eg Poulitice Plus™ or Poulitice Powder™.

